## **Title VI Statement**

The Steel Valley Regional Transit Authority (SVRTA) is committed to a policy of non-discrimination in the conduct of its business, and grants equal access to its programs and services to all citizens. SVRTA works hard to ensure nondiscriminatory transportation in support of our mission to be "committed to excellence in serving our stakeholders – customers, employees and taxpayers. We will deliver quality transportation services and conduct business courteously, safely, ethically and reliably."

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." (42 U.S.C. Section 2000d).

SVRTA as a recipient of federal financial assistance will ensure full compliance with Title VI of the Civil Rights Act of 1964, as amended and related statutes and regulations in all SVRTA programs and activities.

Within this context it is SVRTA's Policy to:

A. Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin;

B. Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;

- C. Promote the fair participation of all affected populations in transportation decision making;
- D. Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- E. Ensure meaningful access to programs and activities by persons with limited English proficiency.

Any Person who believes that he or she has been subjected to discrimination or retaliation based upon their race, color, national origin, sex, age, or disability may file a Title VI complaint. Complaints

may be filed directly to SVRTA or to the Federal Funding Agency. Complaints must be filed in writing and signed by the complainant or a representative and should include the complainant's name, address, and telephone number or other means by with the complainant may be contacted. Complaints must be filed within 180 days of the date of the alleged discriminatory act.

To request additional information on SVRTA's non-discrimination obligations or to file a Title VI complaint, please submit your request in writing to:

Steel Valley Regional Transit Authority P.O. Box 1177 Steubenville Ohio, 43952 Attn: Transit Manager (740) 282-6145

Complaint forms may be obtained by calling the above number.

Federal Transit Administration (FTA) Title VI complaints may be filed directly to:

Civil Rights Officer Federal Transit Administration 200 West Adams Street Chicago, IL 60606 (312) 886-0351 (Fax) (312) 353-2789 (Phone)