



RESPECTFUL RIDER CODE OF CONDUCT

- Follow the Driver's instructions.
- No eating or drinking while on board Public Transit vehicles. Drink containers without sealed, screw on lids are not allowed.
- No smoking, vaping or tobacco product use is permitted on SVRTA vehicles.
- No drug use or alcohol consumption is allowed. If passenger appears intoxicated or otherwise under the influence-services will be denied.
- Vulgar or offensive language, clothing or printed/digital materials, excessive noise and harassment of driver or other passengers are not allowed.
- Radio's, CD's, DVD's and MP3 technology may only be used with earphones or headsets.
- Cell phone use may not disturb other passengers.
- Respect other passengers' property and space. No public displays of affection.
- Grocery or store bags are limited to 4 plastic bags or 2 brown paper bags and must be carried in the lap.
- No pets or emotional support animals. Only service animals as defined by the Americans with Disabilities Act (ADA) are allowed on/in Public Transportation vehicles or property.
 - Under the ADA, a service animal is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability.
 - Reference the ADA regulations for information pertaining to miniature horses that have been individually trained to do work or perform tasks for people with disabilities.
- Don't litter on the bus or the waiting area surrounding bus stops.
- Federal regulations prohibit the operation of any bus with passengers standing ahead of a white/yellow line.
- Strollers, walkers or other mobility assistance devices must be folded and secured by the passenger.
- These items cannot be blocking or hindering access for other passengers to the aisle.
- Small children must ride in the guardians lap.
- The concealed carry of guns and knives and the possession of all explosives, flammable liquids, batteries or fuel cans (with or without contents present) are prohibited on all Public Transportation vehicles.
- To protect the health of all passengers, SVRTA will remove or deny access to any passenger whose bodily fluids are exposed, or shows signs of pest infestation(s). This includes, but is not limited to; body excretions, saliva; blood, bed bugs, lice or fleas.
- SVRTA reserves the right to limit rides to 1 transfer per boarding.
- Fares: All passengers are required to pay the proper fare. SVRTA Bus drivers cannot make change. Soliciting for fares is not allowed.
- SVRTA will not tolerate any type of violence, threats, intimidation, destruction of property or insubordination. SVRTA has the right to refuse service and remove passengers when necessary. In the event of more serious damage and/or continuing detrimental behavior, offenders will be prosecuted to the full extent of the law.